



Purolator Express Return Labels For Ontario clients only

Urgent orders email: ahlinfo@uoguelph.ca or call 519-824-4120 extension 54530

Purolator Express Return Labels (waybills) are generated by AHL and sent to the requester via email.

Important considerations when using the Purolator Express Return Label:

- Please only use each Purolator Express Return Label **one time**
- The labels have a unique barcode number (PIN#) - it is scanned by Purolator at pickup time
- **Keep a record of the PIN#** and track your package
- Affix the **Purolator Express Return Label** to your package
- **Contact Purolator directly for a pickup** if you do not have a predetermined pickup.
Check to see if Purolator offers –parcel pickup in your area, if not you may have to drop off your package to the nearest Purolator pick up location. (For Purolator drop off locations go to:
<https://www.purolator.com/en/shipping/shipping-locations-access-points>)
- The parcel weight is set as 1 lb. It will be adjusted by Purolator upon pickup if the package weighs more
- For the best outcome ship your package ***** Monday to Thursday for next day delivery***** consider the time of year –temperature heat/cold- when packing your parcel e.g. – use of ice packs/insulated packaging
- Use Puropak (Purolator bag) or your own packaging
DO NOT use the following or extra charges will apply:
 1. Puroletter envelopes
 2. Add “Early Delivery” stickers
 3. Styrofoam containers (can be inserted into a cardboard outer box)
- **Limit shipments/per day** - for multiple packages received from the same client/same day shipping charges may apply. (Not applicable for formalin containers shipped separately from hematology/cytology slides – formalin fumes can cause issues with slides!)
- **Urolith submissions are not eligible for Purolator Express Return Labels - courier charges will apply.**